

Warranty

All Fortitude products are covered by our standard limited 12 month warranty from the original date of purchase unless otherwise stated.

This warranty covers products against manufacturing defects for the original purchaser; wear and tear is not covered under warranty. Products not manufactured by Fortitude are covered by the manufacturer's own warranty.

EXCEPTIONS TO THE 12 MONTH WARRANTY PERIOD

- All Urethane Coated Products are covered for 3 years against manufacturing defects (i.e. Urethane Dumbbells and Olympic/Studio Discs).
- R2 Premium Rubber Dumbbells and Ignite Premium Rubber Dumbbells are covered for 2 years against manufacturing defects.
- Upholstery on Benches is covered for 90 days.

CLAIM PROCEDURE

Depending on the nature of the claim Fortitude may request for photographic evidence or for the item to be returned to us for inspection.

If the item is deemed to be faulty within the warranty period then Fortitude will repair or replace the item as deemed necessary.

The warranty period will continue to be from the date of the original purchase rather than the date of the replacement being supplied.

ISSUES NOT COVERED BY THE WARRANTY

The following issues would not be covered by the standard warranty:

- Damage resulting from misuse or neglect.
- Anything deemed to be normal wear and tear.
- Damage resulting from items being used on inappropriate flooring, i.e. concrete, wood or especially hard surfaces. Suitable Rubber or EVA flooring is recommended to prolong the life of your free weight and functional equipment.
- Damage resulting from Olympic Training Discs and Competition Discs not being used on a suitable good quality Olympic Lifting Platform.
- Chipping of the painted finish on Cast Iron products, including but not limited to Cast Iron Dumbbells, Olympic Discs and Kettlebells.
- Any issues with superficial stickers, badges or end caps.
- Damage resulting from throwing or dropping products that are not designed for this purpose, including but not limited to Dumbbells, Barbells and Kettlebells. Bent handles on Dumbbells is a clear sign of abuse and may exclude the product from the warranty.
- Damage resulting from slamming products that are not designed for this purpose, including but not limited to Powerbags, Sandbag Pro and Medicine Balls.
- Loosening of Multi Disc Dumbbells and Barbells. Regular maintenance is required for these products.

- Any issues with flooring resulting from regular exposure to direct sunlight or heat sources.
- Any damage resulting from use with racks and storage solutions not sourced from Fortitude Fitness. For example Rubber/Cast dumbbells should be stored on Fortitude Dumbbell racks which feature saddles to increase the lifetime of the product.
- Any associated carriage costs.

Certain products must be bolted to the floor for safe use. Including but not limited to:

- Power Rack
- Suspension Training Stations
- Chin/Dip/Knee Raise
- Functional Training Rigs

For any further information please contact us at sales@fortitudeequipment.co.uk